



19TH ANNUAL REPORT

Uganda Nursing
School Bwindi

Uganda College of Health
Sciences Bwindi

OUR VISION: A healthy and productive community free from preventable diseases and with excellent health services accessible to all.

Our Mission: Serving Jesus Christ through giving healthcare and life in its fullness to the staff, patients, clients and visitors in the Hospital and Community



Laparoscopic surgery

Vision 2025: A regional centre of excellence offering tertiary health care, training top notch healthcare professionals and leading in innovations and research.

Bwindi Community Hospital Performance Review

Dear Friend,

I welcome you to our annual report for the financial year 2021/2022.

I'd like to express our gratitude on behalf of Bwindi Community Hospital for your unwavering support towards our cause. Due to your continuous support, we are now headed to become a full-fledged referral hospital with ICU care services. We would like to thank Rotary International, Abercrombie and Kent Philanthropy (AKP) and Project Cure for supplying us with some of the intensive care unit equipments. We are also grateful to those who have so far contributed towards acquiring an oxygen plant that would ensure continuous oxygen flow for the patients that need oxygen therapy.



Dr. Birungi Mutahunga R.

As the world gets back to normal after the enormous effects of COVID-19 we continue to see an improvement in service delivery as compared to the previous year. It is important to note that;

- Out-patient consultations increased to 37496 compared to 17,805 for the previous year .
- Under 5 mortality reduced from 30/1000 live births to 22.7/1000 live births in the last year. This has been achieved through mobile Community Health Information System (mCHIS) which allows us to interact with the community in real-time
- Maintained less than 1% for malnutrition thanks to the dedicated staff of the child department.
- Conducted a total of 1,081 deliveries, and 44.3% of these were mothers who had stayed in the waiting hostel with an increased number of live babies at discharge from 95% to 98.7%
- Increased family planning intake to 2609 clients compared to 2271 clients in the last financial year. Of these (35.7%) took long term 1608, (61.6%) took short term and 16 (0.6%) permanent methods and
- Over 330 mothers have benefitted from mothers' waiting home skilling project.
- Our research program is making good progress. We currently have two studies that are ongoing; The Emerging Infectious Disease Intelligence research project in partnership with university of California Davis and Antimicrobial Resistance in under-5 children with Colgate University. These projects are in accordance with our long-term goal of becoming a research center.

With regard to health training; our two schools Uganda Nursing School Bwindi and Uganda College of Health Sciences; School of Clinical Medicine and Community Health, we had our 2nd graduation ceremony in August 2022 and over 450 students received their certificates and diplomas in nursing and midwifery.

I wish to thank the Bwindi Community Hospital team for its dedication, and our partners who give us hope to continue working towards our vision of attaining a healthy and productive community free from preventable diseases and with excellent health services accessible to all.

I'd be honored if you could continue reading to learn more about our community impact.

Thank you

A handwritten signature in black ink, appearing to read 'Dr. Birungi Mutahunga R.', written over a horizontal line.

Dr. Birungi Mutahunga. R
Executive Advisor

August 2022

Bwindi Community Hospital in pictures



Launch of the Lion's Comprehensive eye care services at BCH



Eye screening



UNSB students with solar lights donated by Watts of Love



Commissioning of the Tiva water filtration plant donated by AKP

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Uganda College of Health Sciences Bwindi

Vision: Leading Healthcare revolution and research for a healthy community.

Mission: To deliver knowledge and skills that significantly increase learners' contribution to solve local and global health challenges.

We envisage health workers committed to excellence in professional practice, employing critical thinking, research and analytical skills in the delivery of high-quality care.

US\$ 215,500 annually runs the school



UCHSB students in class

Top Achievements:

- Accredited by Uganda Protestant Medical Bureau as a health training institution
- Enrollment increased by 35%
- Maintained a partnership with Fort portal College of Health Sciences.
- Recruited a clinical instructor
- Improved infrastructure at Nyamwegabira Campus.
- Installed solar security light at Nyamwegabira campus to improve security
- Vaccinated all the students against covid-19

Aspirations

- Start a pharmacy and Lab diploma Program.
- Enhance online learning by acquiring necessary ICT infrastructure (cost of kindles, 30 desktops and 2mbps internet server at Nyamwegabira)
- Construct a hostel at the hospital for housing students on elective placement, (200,000 USD)
- Scholarships for needy students
- Acquire a vehicle for administration activities. Cost US\$ 50000
- Collaborate with UNSB for accreditation of sonography course

Uganda Nursing School Bwindi- *Uganda Christian University Affiliate*

Vision: An outstanding institution in health care training to solve health challenges in the community.

Vision 2025: To become a University.

US\$ 432,830 annually runs the school

Top Achievements:

- We have Increased network from 6 mbps to 7 mbps to enhance our e-learning
- Furnished the dining hall with new chairs and tables
- Maintained collaborations and partnership with other institutions such as; University of Vermont, Scranton, Nevada – Orvis School of nursing UCU, UPMB.
- Maintained our academic excellence
- Installed energy cooking stoves.
- Attracted scholarships for students. 12% of the students have been supported.
- Capacity Building/Staff development. 5 staff have been supported to for further education.
- Our Principal was nominated to represent UPMB institutions on the nursing council
- Installed 4 interactive boards for classroom learning.
- We have created office for the guild president and expanded the guild student's canteen.
- 99.9% of the students in school have been immunized against COVID19 & Hepatitis B.



UNSB alumni re-union

Aspirations

- Purchase and establish an electronic system to capture data for alumnae
- Ensure 24/7 internet availability and increase from 7mbps to 15mbps. Cost US\$ 30000 a year
- Accreditation of family planning and sonography courses Cost.US\$ 11,352 a year
- Improve the sports field and construct Netball court and areas of convenience.
- Recruit and build staff capacity to meet the standards of vision 2025
- Accreditation for Bachelor of nursing science program
- Construct a boy's dormitory. Cost US\$ 300,000
- Acquire a bus for transportation of students. Cost US\$ 80000



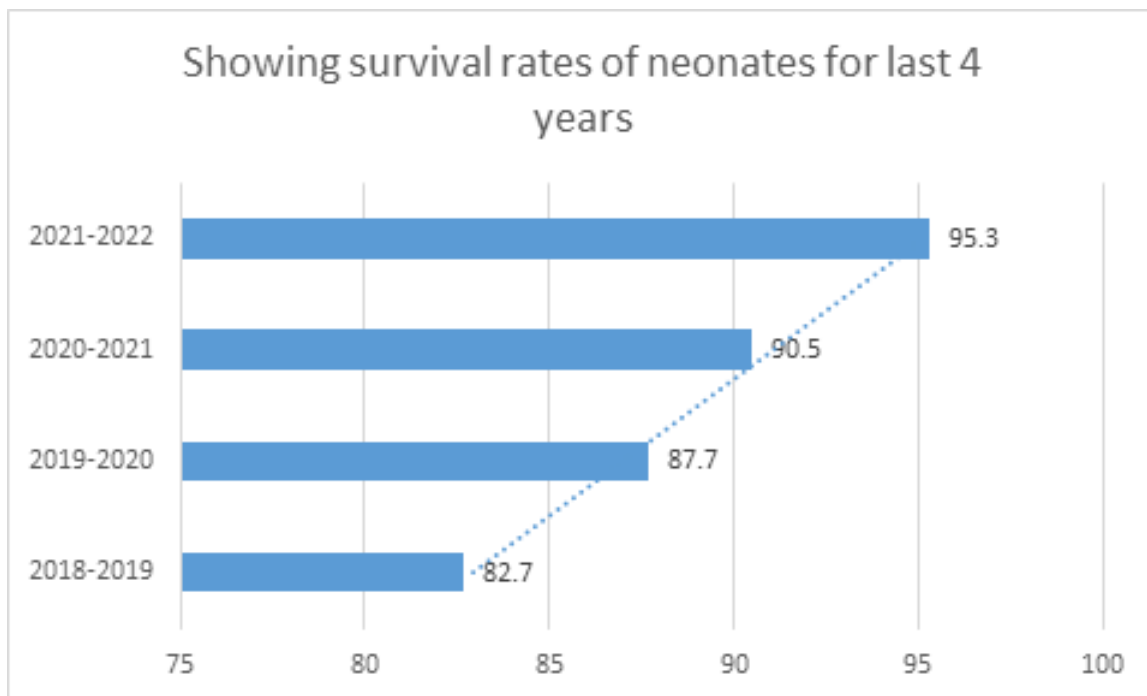
Child Health Program Area

Goal: To improve child health through education, prevention and high quality treatment services in a child centered environment.

We offer a comprehensive range of specialized pediatric health care services, such as; neonatal care, nutritional rehabilitation services, chronic pediatric health care, management of: acute infectious diseases, emergencies, and routine caregiver health education.

The number of unwell children who received such life-saving services in 2021/2022 was 1375, up from 864 in 2020/2021. Of them, 294 (21.3%) were newborns, of whom 90 (30.5%) were premature. Of these, 17 (5.7%) infants had congenital defects that necessitated specialized surgery. 36 (2.7%) of the children that were admitted suffered from severe acute malnutrition. Our chronic health care clinic, enrollment increased by 11 (26.8%).

US\$161,700 annually runs this program area



Top achievements:

- Recruited a pediatrician for a 2-week cover
- Improved neonatal survival rates from 90.5% to 95.3%
- Acquired a mini oxygen plant courtesy of FreO2.
- Maintained all equipment such as incubators, infusion pump, oxygen concentrators, pulse oximeter, phototherapy machines. Also acquired additional infusion pumps
- Identified and enrolled extra 27% of children that were already living with chronic illnesses into our clinic.

Aspirations:

- Advance to a full-time pediatrician
- Creation of room to accommodate mothers with babies in neonatal intensive care unit for breastfeeding and Kangaroo Mother Care.
- Develop a rehabilitation program to cater for the children with neurological and physical disabilities especially children with cerebral palsy.
- Acquire a TV set to aid in education programs on ward and keep children engaged. Cost US \$ 300
- Develop an electronic register system for chronic care patients
- Modification of the HDU to meet required standards



Neo-natal care services



HIV/AIDS and TB Program Area

Goal: A community free from HIV/AIDS and TB transmission and with all infected clients accessing treatment programs in a safe, confidential and friendly environment.

The United States Agency for International Development (USAID) has a cooperative agreement with Uganda protestant medical Bureau (UPMB) to implement local service delivery for HIV and AIDS activity (LSDA) project to maintain HIV epidemic control and end Aids by 2030 in Uganda. Bwindi Community Hospital, under UPMB, is a beneficiary of this agreement contributing to attainment of the UNAIDS 95-95-95 targets by 2030, through ensuring that at least 95% of People living with HIV know their status, 95% of those who are HIV positive are linked to care & treatment, and 95% of those on treatment achieve viral load suppression.

Currently, we have 1128 clients, and all on highly active antiretroviral therapy (ART). Of these, 84 are children (0-19 years), and 90 are mothers on PMTCT care.

US\$ 210,830 annually runs this program area

Top Achievements:

- We tested 4688 people for HIV. 67 people (1.4%) tested positive, and, 100% were linked into care and started on highly active antiretroviral therapy (HAART). Overall, (92.2%) of clients are on their preferred 1st line ART regimen, 85 (7.7%) are on 2nd line ART regimen.
- Enrolled 147 clients on pre-exposure prophylaxis and 40 clients on post exposure prophylaxis
- Our elimination of mother-to-child transmission (EMTCT) positivity rate is at 0% from 0.4% in the last financial year (Ministry of Health recommends positivity <5%)
- Enrolled 60 exposed infants in Early infant HIV diagnosis (EID).
- Increased the proportion of virally suppressed clients in care from 94.6% last year to 95.5% this year.
- Carried out 579 safe male circumcision yet our target was 554 eligible male.
- We have 26 active TB patients in care and the TB treatment success rate is 98% whereas case notification rate is 70%.
- Maintained quarterly audits to monitor our

performance at departmental level.

- Received desk top computers to help in Point of care electronic medical records (EMR) system.
- Updated Uganda EMR system

Aspirations:

- Intensify adherence counselling and psychosocial support to retain clients in care as well sustaining viral load suppression > 95%.
- Continue engaging all stake holders in HIV prevention sensitization and awareness campaigns.
- Accelerate HIV case finding through continuous multi-strategy approaches.
- Intensify TB case finding using the ICF Guide
- Strengthen implementation of Point of care Uganda EMR system through acquisition of more computers.

Sexual and Reproductive Health Program Area

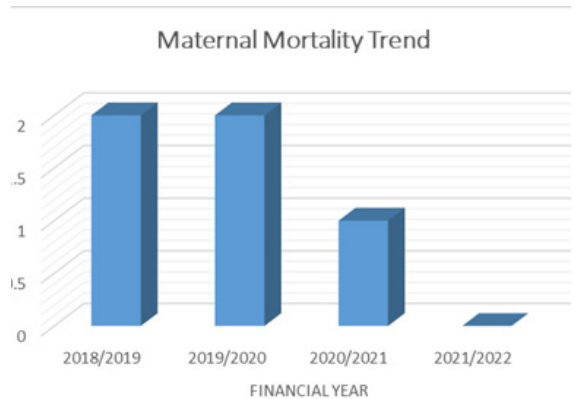
Goal: To reduce maternal morbidity and mortality, under-fives mortality and total fertility rate through quality antenatal and post-natal care, safe deliveries for all women in our catchment area, improved access to treatment for sexually transmitted infections and all individuals having access to family planning.

With services including targeted prenatal care, routine obstetric sonography, emergency caesarean procedures, family planning, and a youth-friendly clinic, we have upheld our promise to all of our clients to provide them with high-quality sexual and reproductive health services. In the last financial year, we had 651 normal deliveries, 430 mothers needed cesarean sections and 0 maternal deaths.

US\$274,467 annually runs this program area

Top Achievements:

- Attended to 3247 pregnant women in the antenatal care compared to 2736 in the last year.
- Conducted a total of 1,081 deliveries, and 44.3% of these were mothers who had stayed in the waiting hostel.
- Offered ambulance services to 190 obstetric and perinatal emergency cases.
- Maintained the Integrated family planning services into all service areas across the hospital.
- 330 mothers have benefited from mothers waiting skilling projects. These mothers were able to make 162 baby caps, 101 pairs of stockings, 80 baskets, 16 table mats, and 7 sets of re-usable sanitary pads.
- Increased number of live babies at discharge from 95% to 98.7%
- Registered 0 maternal death.
- 2609 clients received family planning compared to 2271 clients in the last financial year. Of these 985(37.8%) took long term, 1608(61.6%) took short term and 16 (0.6%) permanent methods
- Identified and vaccinated babies born by HEPB positive mothers within 24 hours.
- 548 clients were screened for cervical cancer. 12 clients had positive lesions which were treated successfully with thermo coagulation.
- Offered youth friendly services to 288 clients. 58 were provided with contraception methods



Aspirations

- Boost cancer screenings in post-partum women and initiate cervical cancer screening through HPV testing
- Acquire adjustable delivery beds.
- Have a well-equipped premium delivery room for mothers who need special care.
- Well-equipped High Dependency Unit.
- Create a gynaecology ward.
- Expand the kitchen on the mothers waiting hostel
- Separate operating theater for obstetric cases.
- Do more family planning outreaches targeting the Batwa.



Surgery Program Area

Goal: Be able to offer emergency surgical care for obstetrics, trauma and non-trauma conditions at any time, as well as reducing disability through operative interventions.

We provide a variety of surgical interventions, such as major and minor surgeries, for obstetric, trauma, and non-trauma patients. Although laparoscopic technology is also an option, open technique is the preferred method for most surgeries. Our operating theatre is open 24 hours seven days a week. In the last financial year, we were able to work on 831 surgical cases. 293 (35.3%) were specialized surgeries (VVF repair, Urology, orthopaedic and eye operations).

US\$230,245 annually runs this program area

Top achievements

- Reduction of sepsis rate from 0.7% to 0.4%
- Have not had any death on the operating table.
- Acquired (C- ARM, Monitors, functional Transurethral resection of the prostate (TURP) equipment). Thanks to Africomed, Rotary International among other partners.
- Offered specialized surgeries like urethroplasty, hypospadias repair, open prostatectomy, thyroidectomy, cis-track operation, Vesico-vaginal fistula repair, Trans vaginal hysterectomy, Transabdominal hysterectomy ,Myomectomy ,Trans urethral resection of the prostate and Open reduction internal fixation.
- On job training of the local team to perform Trans urethral surgery
- Maintained partnership with our partners
- Carried out 10 surgical out reaches in Kanunga TC, Kihihi TC and Nyakinoni TC
- Improved the lighting system in the Operating room one
- Mnatained full time surgeon cover
- Increased number of surgical outpatient attendance



Using C-arm to carry out surgeries

Aspirations:

- Increase utilisation of laparoscopic surgeries .
- Recruit an anaesthesiologist.
- Improve functionality of the ICU
- Have two more nurses
- Shifting of the sterilization area to outside theatre
- To have exchange program with other modern operating rooms
- Stabilization of power for operating rooms
- To have an oxygen plant for continous supply of oxygen. Cost US \$ 100,000



Community Health and Batwa Program Area

Goal: Effective and efficient Health promotion and disease prevention in the community

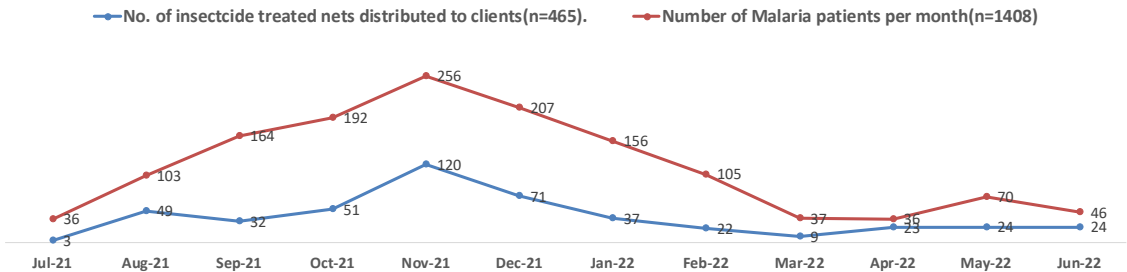
We serve over 100,000 people in 101 villages and we work with 525 Village Health volunteers, including 23 from Batwa settlements, to reach each of the 17,023 households in the area. We have integrated mobile and digital technology using SMS messaging to further improve maternal and child health, promote health insurance, and health rights awareness in our catchment area.

The total population of Batwa in our catchment area is 1182. As of June 30th 2022, 95.5% had been fully vaccinated against Covid-19. 13 had contracted Covid-19, of which 11 were managed from home, and 2 from the hospital.

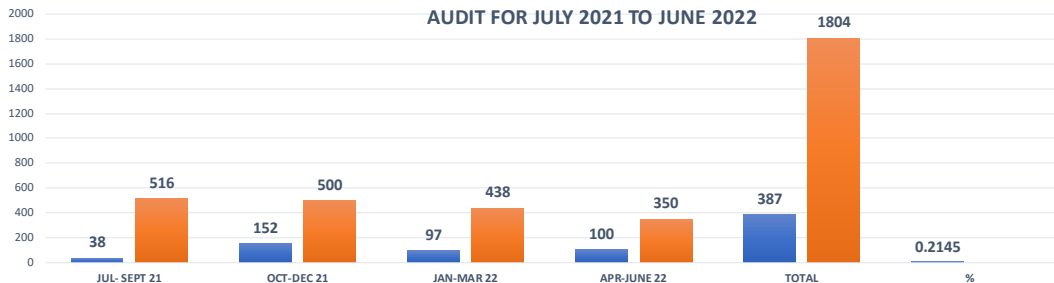
In 2013, we started mental health services, which was integrated in both the hospital and community, and since then about 3700 clients have benefitted.

US\$ 209,879 annually runs this program area

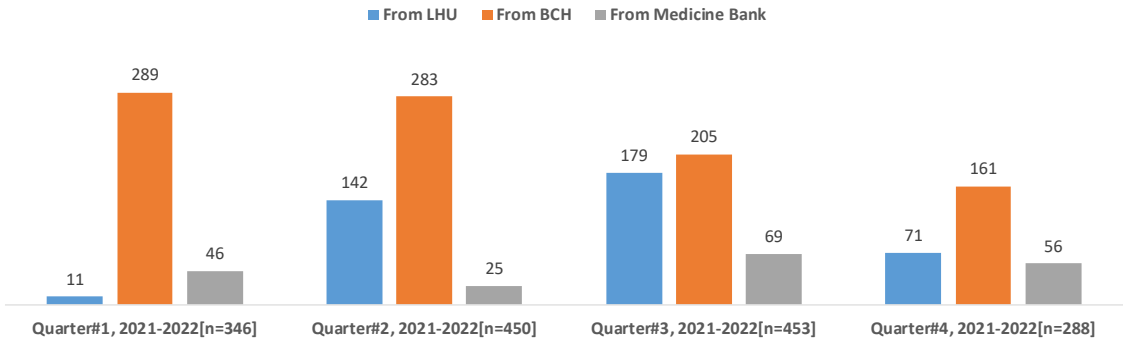
Number of ITNs distributed against the number of patient diagnosed with malaria since July, 2021- June, 2022.



Pregnant Mothers followed up during the last year



Number of attendances of patients receiving essential medicine (N=1537)



We have continued supporting patients of chronic cares by take for them medicines in the community(about 5 per cycle).

Top Achievements:

- Reduced under 5 mortality from 30/1000 live births to 22.7/1000 live births
- We are currently following up 526 patients with mental health issues
- We received 25000\$ from Azimuth World Foundation to support our community interventions.
- Acquired an Ultra freezer and a 72 liters nitrogen tank to improve BCH research capacity and improve storage of specimens that require ultra-low storage temperatures.
- Offered all the pregnant women and people who test positive for malaria at BCH a mosquito net.
- 96% of under-1s of children completed vaccination and 96% received DPT3 as per the schedule.
- Acquired 3 new laptop computers to help us manage our data
- Maintained the number of children under-5 with severe form of malnutrition at less than 1 %
- One manuscript has been completed, we hope it is going to be published

Aspirations:

- Step up our intra and inter-collaboration efforts for sustainability of the program.
- Follow up and monitor the progress of individual patients with mental health, neurological, and substance use (MNS) conditions.
- Increase staffing in the program area for better service delivery.
- Establish Interpersonal Therapy for groups (IPT-G) and other therapeutic groups in the community for better community mental health.
- Do more of occupational, social & psychotherapy than physical therapy.
- Recruit an occupational therapist and a social worker
- Look for more support to expand and upgrade our service.
- To maintain monthly collection of EPI Vaccines and maintain doing EPI outreaches.
- To maintain our relationship with our volunteers in our communities especially VHTS.
- Improve on our data management.



Byumba & Kanyashogye Satellite Clinics

Goal: Sustainable quality healthcare with focus on disease prevention and improved utilization of health services.

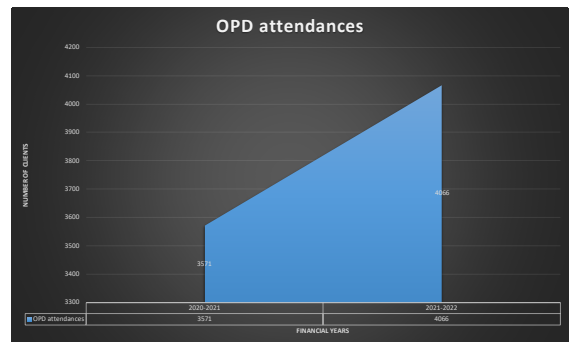
Byumba and Kanyashogyi are both satellite clinics of BCH set up in the more remote sub counties of Kayonza and Mpungu respectively to overcome challenges of healthcare access by the surrounding communities especially the Batwa. Byumba is approximately one hour's drive from the main hospital and Kanyashogye is about two hours. Both clinics aim at provision of sustainable quality healthcare with focus on disease prevention.

US\$ 64,385 USD annually runs these clinics

Top Achievements:

- Offered outpatient care to 6531 patients compared to 6129 in the previous financial year
- Carried out 21 deliveries at Kanyashogye and 8 risky mothers were referred to BCH
- Maintained monthly cervical cancer screening at the unit.
- Offered screening for malnutrition to every client who attends outpatient department
- Over 1300 mothers benefitted from family planning
- Offered ultra sound scan services at the unit on monthly basis.

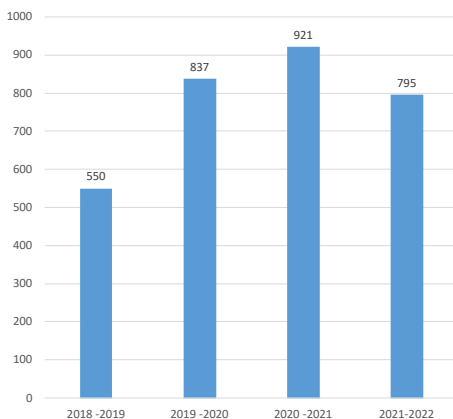
OPD attendances at Byumba HCII



Aspirations:

- Electronic system for OPD attendances.
- Patient's TV at the reception area.
- Minor theatre for minor procedures
- Scale up Utilization of antenatal care services with a particular focus for those that come for 1st visit early and completing a minimum of 8 visits.
- Having a visiting clinician for chronic care and other clinical work on monthly basis.
- Mass sensitization of the community about chronic illnesses, early diagnosis and enrolling the eligible individuals on treatment and chronic care services at BCH.
- Houses for staff accommodation
- Extension of electricity to the units.

A graph showing FP trends at Kanyashogye



Out Patient, Dental and Eyes Program Area (OPD) Program Area

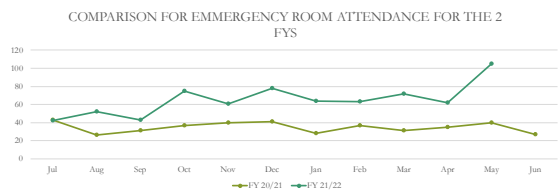
Goal: Any person with a health problem can access prompt and high quality Services including health promotion and education.

The Out Patients Department (OPD) provides comprehensive health services seven days a week. This clinic acts as the first contact area for all clients especially during the day. It is run by a dedicated and passionate team of professional staff with support from Medical Officers, Surgeons, Pediatrician, Gynecologist and other specialists available at the hospital. We have maintained our 9hrs non-stop OPD duty which has allowed us to attend to 37496 clients compared to 17,805 clients last year.

US\$ 148,564. USD annually runs this program area

Achievements:

- Carried out a successful eye surgical camp in february –march, which benefited Clients to gain their sight. 108 clients were reviewed, 33 benefited from surgery 58 from other treatment modalities.
- Acquired modernised eye equipment (illuminated Snellen chart, ophthalmoscope and a retinoscope through Lions Club.
- Trained an ophthalmology assistant and one ophthalmology theatre nurse.
- Maintained services of an ophthalmic Clinical Officer
- Attended to 783 patient in the emergency room of which 99.4 % of which were resuscitated and stabilised for transfer to ward and other discharged home.
- Maintained a functional ambulance and oriented most nurses on use of the moving ICU equipment.
- Had 1 successful orthopaedic surgical camp where 106 clients were reviewed and 39 benefited from surgery
- Attended to 3144 cases in need of dental services
- 2212 clients have been reviewed in the chronic care clinic.



Aspirations:

- Recruitment of a nutritionist, physiotherapist and dispenser.
- Running of regular eye surgical camps at least bi- annually.
- Having spacious dental and eye clinics capable of accommodating all required clinical services.
- Have independent eye and dental outreaches to communities and schools
- Have collaboration with other optical centers to avail glasses in the eye clinic
- Reduction of waiting time at all stations and improvement of patient satisfaction.
- Improve our drug formulary to accommodate most of drugs needed by patients especially from specialized clinics.
- Improve special clinics like palliative care through doctor led guidelines



Adult Inpatient (AIP) Program Area

Goal: Provide excellent, efficient healthcare to treat disease and promote preventive health practices using evidence based medicine.

AIP ward is the admissions ward for all patients both males and females above 14 years of age with conditions ranging from medical, surgical, psychiatry and ICU services.

We have a total of 59 beds, and during the last financial, we admitted 1466 patients compared to 1203 patients in the previous financial year.

US\$ 309,700 annually runs this program area



Ward round on medical ward

Top achievements:

- Reduced our mortality rate from 4% to 2%
- Reduced average length of stay from 3.97 days to 3.7 for females and 3.6 to 3.4 days for males.
- Through Rotary International support, we have been able to equip the ICU with monitors and ventilators and modern ICU beds.
- Improved the nurse's station to provide fast and efficient care service to our in-patients
- We have improved our referral system through an updated referral contact list of receiving centers.
- Trained two nurses in intensive care management of critically ill patients.
- Timely ward rounds for every patient admitted on ward.

Aspirations:

- Create an isolation room for TB patients
- Employ a full-time internist and ICU physician
- Have continuous oxygen flow for management of acute respiratory syndrome.
- Have Arterial Blood Gas analyser in the ICU.
- Install a central monitor for monitoring critically ill patients
- Engage in research and publication at least two papers every financial Year
- Start Telemedicine
- Have external visits to centers with ICU facilities for bench marking.
- Have 2 separate rooms for acutely unwell psychiatric patients.
- Have at least five more nurses trained for intensive care and management of critically ill patients.
- Patient bells for easy communication especially for patients with severe

Diagnostics Program Area

Goal: To offer affordable, sustainable and high quality lab, radiology and imaging services for better patient management.

AreaDiagnostics program area consist of 2 sections, laboratory and radiology (X-ray and Ultrasound) which are separately located within the Hospital. All sections receive clients and clinical samples from all wards. We have modern equipment to be able to offer standard quality services for better patient management. We are partnering with Colgate University to do antimicrobial resistance research study in children under 5.

US\$ 103,260 annually runs this program area

Top Achievements:

- Accredited by Ministry of Health Uganda and East African Community common path to test for Covid-19
- Procured a coagulation profile analyser to measure blood clotting characteristics.
- Installed access control system (2) for main lab and microbiology section
- Acquired -80 degrees freezer and a liquid nitrogen tank for keeping our samples
- Procured a PCR workstation.
- Expanded the lab to include molecular Lab
- Started culture and sensitivity tests.

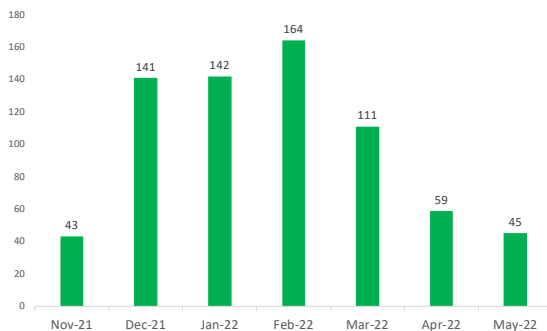


Culture and sensitivity tests

Aspirations:

- Construction of a one stop Diagnostic unit housing a one health laboratory, CT Scan, X-ray & Ultrasound.
- Having a radiology unit.
- Increasing no of people utilizing X-ray service.
- Modification and equipping of Antiretroviral therapy Lab
- Maintain a full time medical imaging technologist.
- Maintain sonography/ Ultra Sound Scan services
- Blood Gas Analyzer
- Acquire an erythrocyte sedimentation rate, HB Electrophoresis machine to help in diagnosis of inflammation.
- Acquire an enzyme-linked immunosorbent assay (ELISA) machine

COVID-19 PCR TESTS DONE AT BCH NOV 2021-MAY 2022



eQuality Health Bwindi Program Area

Goal: To ensure that all people in our catchment area can access quality health care irrespective of their financial means.

eQuality health insurance is an innovative community based insurance scheme started in 2010. Our enrollment unit is the burial societies -Used the existing social structure of burial society groups (Bataka) as units of membership or any other organized group previously formed for non-medical reasons.

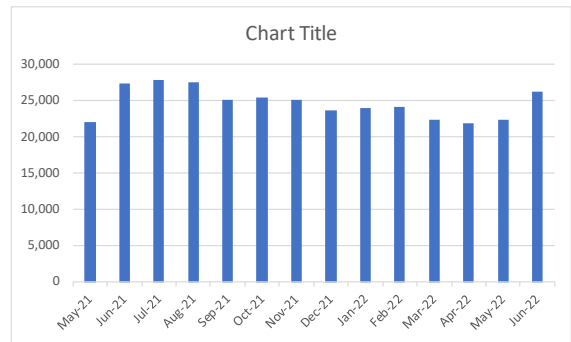


Sabiti, the equality data clerk verifying a clients membership status

Top Achievements:

- 35% of the population in our catchment have subscribed.
- There has been a 16% increase in group enrollment.
- The number of individual families registered in the scheme has increased from 65 to 108
- Maintained dialogue meetings with stakeholders such as parish coordinators, group leaders and Bataka members.
- Maintained 100% of Batwa subscription through Batwa Development Program (BDP)
- Maintained good working relationships with our clients and stakeholders (Kamukama Foundation, BMCDA, and Diocese of Kinkiizi, Lodges, UWA, Government and other institutions.
- Conducted parish coordinators meeting on issues regarding health insurance
- Had a radio talk show to sensitize the public on insurance
- Two Zoom Meetings by Save For Health Uganda held

EQUALITY HEALTH INSURANCE TREND AS PER JUNE 2022



Aspirations

- Partner with other health facilities in the district to improve access to medical care.
- Equipping eQuality Health Insurance office with enough shelves
- Increase eQuality enrollment to 30,000
- Increase enrollment of families to 200.
- Continue to sensitize the public about the benefits of health insurance.
- Have electronic intra database that can be accessed by the satellite clinics
- Publish eQuality Health Insurance Research Annually
- Sensitize and mobilise Kanungu District Council towards health Insurance
- Scale up eQuality in the whole District of Kanungu.
- Have an Online registration of members into the scheme.

Administration Program Area

Goal: Effective governance that ensures achievement of organizational core values and, efficient support to deliver the Hospital Mission and Vision.

Top Achievements:

- Expanded the Dining hall and Kitchen at UNSB
- Extension of the PBX system throughout the hospital offices
- Construction of a temporally kitchen and store.
- Improved cleaning services.
- Strengthened the hospital farm
- Established the hospital banana plantation where 500 plants have been planted
- Purchased of new land for Hospital development.
- Purchased a house as accommodation for Obstetrician
- Acquired drawings for staff quotas, lab complex, fence quotations
- Coordinated quarterly meetings with all heads of department under support services
- Purchased a new double cabin to help with administrative and outreach activities.
- Acquired a new printer/ photocopier to ease secretarial services
- Timely assessment and management of risks that may affect the organization ranging from financial, human resource as well as property and equipment

Aspirations:

- Equip the ICU
- Construct at least two units for senior staff.
- Continue to raise revenue both locally and international through fundraising, grant application and set up income generating projects.
- Update the policies and make them easily accessible on the server.
- Ensure that policies are shared with staff through general teachings for possibilities of revision.
- Continue supporting efforts through coordination of support services and ensuring proper coordination with the clinical team.
- Construct staff units at Byumba health center II
- Purchase motorcycles for community nurses
- Have a leadership and management training for at least 4 day for general staff
- Improve our incomes through revising the price list, identified other sources of income by utilizing the currently available resources.



Boaard of Governors on a site tour of Nyamwegabira campus

Information and Technology Program Area

Goal: To implement and maintain excellent communications, data collection and management systems that meet the needs of BCH.

This program area is responsible for providing staff, patients and visitors with the latest in information and communication technologies and highest quality digital experience for the medical working environment

Top Achievements:

- Upgraded the Local Network infrastructure from 2mbps to 10mbps
- Extended PBX System to cover most of BCH and UNSB offices.
- Acquired 4 Desktop computers with accompanying UPS through UPMB LSDA project.
- Ensured multiple database backup copies on the NAS.
- Installed and Maintained CCTV Camera system at both at BCH and UNSB for security.
- Updated the Integrated Reporting System which provides automatic generation of regular reports to Ministry of Health and other stakeholders.
- Redesigned an electronic lab register to cater for lab test categories and updated the database to cater for new lab tests.
- Designed and implemented a salary advance management system.

Aspirations:

- Spacious computer lab/IT room with a standard air-conditioned server room.
- Replace laptop Hard disks with Solid State drives where necessary to improve read/write speeds
- Improve Internet speeds through upgrading the internet bandwidth for UNSB from 7Mbps to 15Mbps.
- Train staffs in data handling, equipment handling and overall basic computer skills.
- Acquire more powerful servers to improve system performance, reliability & availability.
- Acquire a second data backup system i.e. NAS
- Improve data accuracy and ensure timely HMIS reports.
- Develop a roadmap for extending data management systems to the satellite clinics including enabling recording of data in the systems during outreaches.
- Develop plan for BCH to recruit or develop its own, more sustainable systems and data analysis expertise.



Chaplaincy Program Area

Goal: To ensure excellent pastoral ministry and provide an environment for spiritual healing among the staff, patients and neighboring communities.

The Chaplaincy's role contributes to the broad objective of health as a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity. This programme area is headed by a hospital chaplain.

Top Achievements:

- Conducted weekly bible study classes with an average attendance of 20 people.
- Purchased a laptop to help with the ministry.
- Purchased a keyboard for the training wing to help with the ministry.
- Maintained our spiritual support to patients through prayers on wards
- Maintained staff involvement in leading church sunday services
- Organized a mothers' retreat to enhance psychosocial support
- Raised about 11,500,000 through the Good Samaritan fund to support 330 needy patients.
- Conducted a 3 days youth conference.

Aspirations:

- Purchase a classic choir uniform for the outreach ministry
- Create a well-equipped playground for sunday school children.
- Recruit more choir members and training 5 more people in playing musical instruments every year.
- Continue to provide christian counseling to iron out psychosocial and spiritual concerns of our christians
- Initiate a sustainable income generating project for the chaplaincy.
- Continue to train christians to become responsible stewards and promote accountability
- Promote saline activities within the christian family thus integrating spiritual care and health
- Promote the capacity of chapel leaders through training them in leadership and management skills
- Enhance chaplaincy studio



Baptism service at our church



Operations Program Area

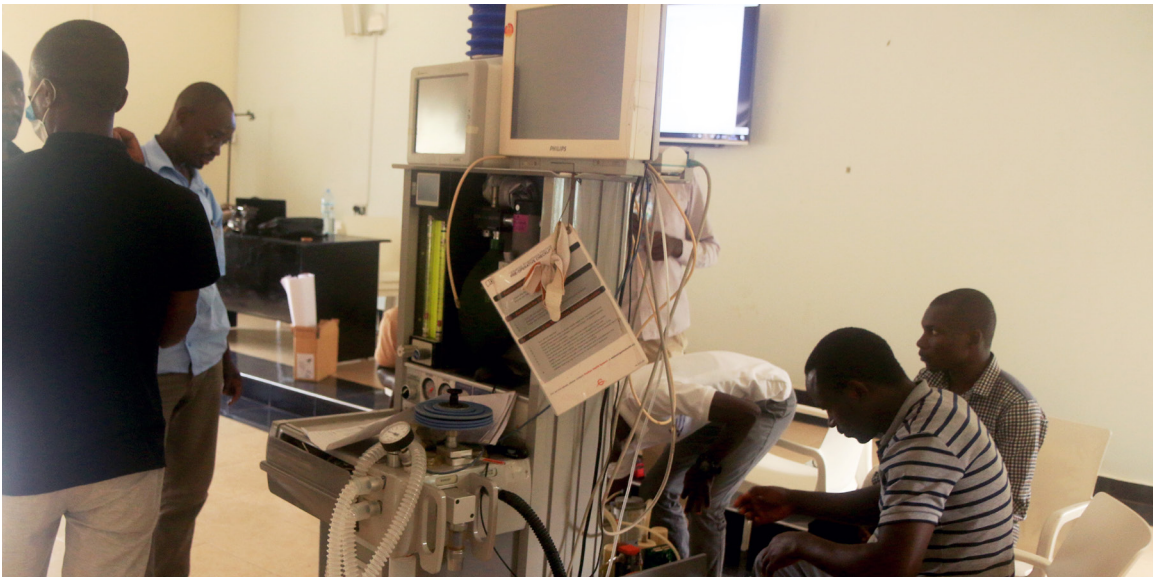
Goal: Effective and efficient functional systems.

Top achievements:

- Purchased a new transformer for our hydro power scheme
- Maintained steady supply of drugs and sundries with no stock-outs.
- Trained our electrician in equipment maintenance and servicing.
- Coordinated the shipment of container for ICU equipment supplied by Project CURE and AKP
- Acquired 2 new motorcycles (For EEIDI Research project)
- We purchased a 1000 litre tank as reserve storage for fuel to help us in this fuel crisis
- Installed a new water pump to ensure a steady supply of safe water in the hospital.
- Ensured that the procurement process was followed during acquisition of new equipments.
- We purchased a new fridge for the drug stores.
- Purchased a water distiller

Aspirations:

- Improve management of sewage by construct a sewage treatment plant (Lagoon) (240,000 USD)
- Equip the Laundry with more washing and drying machines. Cost US \$3,290
- Extend the national grid electricity to the satellite clinics.
- Recruit a fulltime biomedical technician.
- Procure generator capacity of 150 KVA to meet the high electricity demands of the hospital
- Install compound flood lights for security enhancement.



South Western Bio-medical technicians in training at BCH

Human Resources Program Area

Goal: To recruit and retain the best available staff at every level of the organization.

This program area is in charge of hiring staff, providing them with training, fostering partnerships between offices, and handling any issues that arise about employees. We work diligently behind the scenes to ensure BCH runs efficiently. Our goal is to have a team of motivated employees who are devoted to achieving our purpose and vision. We currently employ 225 people within our multidisciplinary workforce.

Top achievements:

- Provided 19 employees with financial aid for additional training. This is consistent with our 2025 vision.
- Sustained working partners in providing capacity building for Human Resource for Health (HRH)
- Recruited staff for the medical ward
- Recruited more staff; 1 paediatrician, 1 Clinical instructor
- Maintained & supported volunteers programme
- Filled gaps caused by exited staff .
- Recognised long term serving staff through rewards(11 staff for having served 5 years and 5 staff for serving 10 years)
- Provided Maternity, paternal and annual leave to all eligible staff.
- Maintained partners providing capacity building like Intra Health/UPMB

Aspirations:

- Increase staff salaries by at least 30% to match the market
- Increase staff accommodation (Construction of senior quarters)-Currently accommodating 28% of entire staff.
- Increase Clinicians salaries by 30 % to match what other similar organizations pay
- Hiring a physician. Cost \$17,365 USD annually
- Recruit a part-time Gynecologist for a full-time service of Obstetrics and Gynae cover.
- Hiring a biomedical engineer for our equipment maintenance/servicing (Part-time)
- Training Ophthalmologist for comprehensive eye services.
- Training a Urologist



Artistic impression of the proposed senior staff houses



Accounts Program Area

Goal: Effective involvement in raising financial resources for the hospital, efficient management of these resources and Quality / Timely financial reporting.

Every resource given to Bwindi Community Hospital has the potential to significantly improve everyone's quality of life. We keep track of all financial factors, including fixed assets, inventory, wages, and accounts payable and receivable. To assess the financial status of the BCH and any adjustments necessary to manage the organization efficiently and cost-effectively, we continuously evaluate the records of each department.

Our financial accounts are created yearly following a thorough evaluation by independent auditors; at the time of writing, those auditors are BVL & Co Certified Public Accountants (Kampala). In the books of accounts, revenue and expense are recorded. Our revenue comes from user fees, student tuition, conditional funds from the government, and other grants and donations we have received throughout the course of the fiscal year. Each year, an audited accounts report is published on our website.

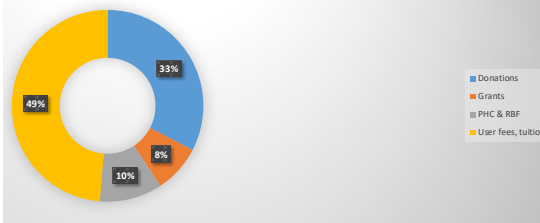
Top Achievements:

- Maintained a record of all debtors arising from treatment received, and include debtors in our periodic financial reports.
- Produced a quarterly Income/Expenditure report for some programme areas.
- Produced periodic accountability reports to partners
- Receipted all income (donations, sales & user fees) received either in cash or into the BCH bank account
- Maintained a price list that is updated and with changes that meets the current situation at the time.
- Produced bi – annual reports to the hospital Management and Board
- Maintained timely payment of staff salaries.
- Facilitated external audit process.
- Apportioned all income and expenditure to programmes or projects as designated by the donors
- Maintained good relations with our partners; Bank, District, URA, NSSF, medical and none medical suppliers, and contractors.

Aspirations:

- Completion and installation of an electronic system that would be in position to automatically link patient bills and services.
- Increasing the local income contributions towards our operating expenses to at least 60%. Currently at 45%.
- Raising enough funds for human resource costs to at least reinstate salaries to pre Covid - 19 situation or even improve it to at least match the current inflation effects.
- Raising funds for staff housing.

July 2021 June 2022 Total incomes



Communications Program Area

Goal: To keep positive image of the hospital and the Nurses training school before all supporters/partners and be able to raise enough funds to meet the needs for both capital and running costs.

Top Achievements:

- In June this year, we fundraised for purchase of new property in memory of Mama Diane. Cost 500 million shillings
- Fundraised for a house for obs/gynae. Cost 40,000 USD
- Ran a local fundraiser for Oxygen plant and raised through a raffle draw 1.8 million shillings
- Through fundraising for scholarships, 12% of the students at our training schools have been able to get scholarships.
- Received ICU equipment's through partnership with AKP, Project cure and Rotary international.
- Attracted funding worth 25000 USD for community health from Azimuth World International.
- Ran a fundraiser in partnership with REACH Bwindi in the Camino race, and it generated £2000.
- Raised 17000 USD for fencing around the hospital property.
- Continued marketing for our schools and ensured timely communication between the hospital and all our partners.
- Partnered with FreO2 and got a mini oxygen plant in Paediatric ward
- Partnered with Wats of love and distributed solar lights

Aspirations:

- Continue fundraising for an oxygen plant
- Attract funding for equipment of the ICU
- Attract funding for CH&B Program
- To start doing virtual tours around the hospital to improve on fundraising.
- Get development of evidence-based funding proposals embedded into all departments
- Liaise with hospital partners to establish a charitable foundation in other countries that allow tax deductible donations.
- Fundraise for senior staff housing





Mini oxygen plant installed for the new borns by FreO2



some of the ICU equipment donated by Rotary International, Project cure and AKP



Some of the mothers going back home after a successful VVF camp. These mothers had travelled about 800 kms to access healthcare services at BCH



The rotary team supporting our ICU grant



Our Funding Priorities

Budget requirements for high level service delivery

- USD \$161,700 annually; maintaining the child health department with a full-time pediatrician.
- USD \$274,467 annually; maintaining the sexual and reproductive health program area with full-time obstetrician.
- USD \$230,245 annually; maintaining the surgical services program including a full-time specialty surgeon.
- USD \$209,879 annually; maintaining the community health and batwa services.

Capital projects:

- USD \$130,000: builds one unit for senior staff housing. We need six units.
- USD \$100,000: for an oxygen plant, so far raised US\$15,000
- USD \$300,000: for a hostel for students accommodation.

How you can support our work

Direct wire transfer

**Account Name: Bwindi Community
Hospital**

Bank: Stanbic

Branch: Kihihi

Account Number: 9030008175194

Sort Code: 045360

Swift Code: SBICUGKX

**In the USA, make a tax deductible donation
to: The Kellermann Foundation
Email: info@kellermannfoundation.org
[www.KellermannFoundation.org/donate.
htm](http://www.KellermannFoundation.org/donate.htm)**

Or

Abercrombie & Kent Philanthropy

Link: <http://www.akphilanthropy.org>

In the UK,

REACH BWINDI

<https://reachbwindi.com>

In Germany,

Health For All Uganda e.V

Tukustr.39e, 50825 Koln, Germany

Link: <http://www.health-for-all-uganda.com>

Please earmark the donations for use at Bwindi Community Hospital.

Bwindi Guest House- The hospitality arm of Bwindi Community Hospital



Located very near the gate to Bwindi Impenetrable National Park, Bwindi Guest house is in the ideal location for enjoying all that this region of Uganda has to offer. Whether your plans include volunteering at Bwindi Community Hospital, trekking the mountain gorillas or simply relaxing we are the right place for you. We offer a wide range of self contained , or shared accommodations at a rate of US\$ 70 per person, per night full board.

Contact us

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